

City of Weslaco

"The City on the Grow"



David Suarez, Mayor
Olga M. Noriega, Mayor Pro-Tem, District 3
Leo Muñoz, Commissioner, District 1
Greg Kerr, Commissioner, District 2
Gerardo "Jerry" Tafolla, Commissioner, District 4
Letty Lopez, Commissioner, District 5
Fidel L. Pena, III, Commissioner, District 6

Mike R. Perez, City Manager

CITY OF WESLACO

Invitation to Submit Proposals

The City of Weslaco hereby requests sealed proposals for the following:

ERate Basic Maintenance of Internal Connections RFP #2015-16-02

Sealed proposals addressed to Homer Rhodes, Purchasing Office, will be accepted at the Weslaco City Hall, 255 S. Kansas Avenue, Weslaco, Texas 78596, until **10:00 a.m., Thursday, March 3, 2016** at which time they will be opened but not read publicly. The selected proposal will be announced publicly at a later City Commission meeting. Please mark envelope, **"Sealed Proposal-ERate Basic Maintenance of Internal Connections, RFP #2015-16-02."**

Potential Respondents are advised that the bidding documents can be downloaded from the City of Weslaco web page address: www.weslacotx.gov, and may also be secured at the Weslaco City Hall Purchasing Office, 255 S. Kansas Avenue, Weslaco, Texas 78596, or by calling (956) 447-2240. Be advised that if your company is contemplating on submitting a proposal for this project you must contact the Purchasing Office, so that any changes/additions via addendum form can be forwarded to your company. (Please include your company address, email, telephone and fax, as well as contact person). **No electronic bids will be accepted.**

The City of Weslaco reserves the right to accept or reject any or all proposals, to waive any informalities in the bidding or to accept the proposal to be the best and most advantageous to the City and to hold proposals for a period of forty-five (45) days from the date of the opening without taking action for the purpose of reviewing the proposals and investigation of respondents' qualifications prior to award. Proposals submitted past the aforementioned date will not be accepted.

City of Weslaco

/s/Homer Rhodes,
Purchasing Agent
hrhodes@weslacotx.gov

VENDOR'S NOTICE OF INTENT TO SUBMIT A PROPOSAL

If you intend to submit a proposal for **ERate Basic Maintenance of Internal Connections** with the City of Weslaco as outlined in the specifications, please indicate your intention by signing, dating and returning this form to the address below prior to **March 3, 2016** on or before 10:00 a.m. so that you may receive any addendums to the specifications should the need arise.

**Homer Rhodes
Purchasing Agent
City of Weslaco
Finance Department
255 S. Kansas
Weslaco, Texas 78596
Phone : (956) 447-2240
Fax: (956) 969-8452
hrhodes@weslacotx.gov**

Name: _____ Signature: _____
(print)

Title: _____ Company/Agency: _____

Mailing
Address: _____ City/State/Zip: _____

Phone: _____ Fax: _____

Email: _____

RFP No.: 2015-16-02



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February 3, 2016

The City of Weslaco is accepting proposals for:

**Mayor Joe V. Sanchez Public Library
ERate Basic Maintenance of Internal Connections
Request for Proposal #2015-16-02**

Objectives of this RFP

The City of Weslaco Public Library invites prospective vendors to submit a proposal to enhance and maintain current Internet Access and supply automated services within the confines of the Schools and Libraries Program of the Universal Service Fund guidelines (E-Rate).

We intend to provide an equitable, level and fair format for submission and evaluation of proposals, in accordance with our requirements and applicable E-rate, state, and local guidelines and procedures. This Request for Proposal (RFP) provides the relevant background and capacity of desired operational specifications and requirements and the evaluation factors we will use to select the successful vendor.

The term of any accepted proposal shall be one year from the date of implementation, or as otherwise defined by Universal Service Fund guidelines (E-rate), and may be renewable annually as provided for under E-rate guidelines or consented to by the City of Weslaco City Commission.

This Request for Proposal (RFP) provides potential vendors with the relevant operational, performance, application, and architectural requirements of the system. This RFP specifically solicits proposals for vendors who can:

- Maintain the library's existing network hardware, software and fittings.
- Implement anticipated equipment upgrades and patches.
- Diagnose bug fixes and security network problems.

The Mayor Joe V. Sanchez Public Library is requesting proposals for a Basic Maintenance Services package consisting of approximately 400 hours of network maintenance, wire and cable maintenance, warranties, and technical support services. In addition the library also seeking proposals for new equipment services, upgrades, and installation. The equipment or equivalent is outlined in sections that follow. At present, the Library does not have coverage for E-Rate eligible equipment and cannot provide access to such a contract. The preferred main location will be the Mayor Joe V. Sanchez Public Library, 525 South Kansas Avenue, Weslaco, Texas 78596.

All vendor-installed equipment shall integrate with current Cisco and/or Dell equipment and Microsoft software, or reasonably expected upgrades thereto. The vendor shall guarantee full compatibility at peak efficiency, with the equipment in place at the time of installation.

This RFP is funded through the E-Rate program; however, there is no guarantee of E-Rate funding. The award of this RFP by the City of Weslaco Council is not a guarantee of purchase. Decisions to purchase E-Rate eligible items may be dependent upon E-Rate funding and the needs of the City of Weslaco. If no E-Rate funding is provided to the Mayor Joe V. Sanchez Public Library this RFP will be null and void.

Such other upgrades should be in place or become deployed during the term of the accepted proposal:

1. Existing Equipment Configuration

Part Number	Description	Quantity
Cisco Router		
CISCO3945	Cisco 3945 Voice Bundle, PVDM3-64, UC License	1
Cisco Switches		
CISCO6513	CON-SW-WS-C6513	1
CISCO3750	WS-C3750E-48PD-SF	3
Cisco Wireless		
CISCO5508	Cisco Wireless Controller FCW1713LO6N	1
AIR-CAP2602I-A-K9	CON-SWC262IAB	10
Cisco Firewall		
CISCO5520	ASA5520-BUN-K9	1
Cisco UC Server		
N20-Z0001	Cisco Unified Computing System	1
N10-S6100	UCS 6120XP 20-port Fabric Interconnect/0 PSU/2 fans/no SFP+	1
N20-B6625-1	UCS B200 M2 Blade Server w/o CPU, memory, HDD, mezzanine	1
N20-B6625-2	UCS B250 M2 Blade Server w/o CPU, memory,	1

	HDD, mezzanine	
N20-C6508	UCS 5108 Blade Sever AC Chassis/0 PSU/8 fans/0 fabric extender	1
APC SYMMETRA		
SY30K40F	Symmetra PX 30kW Scalable to 40kW N+1, 208V	1
EMC (SAN) for Email		
V311D12AN15PS	VNxE3300;2XSP DPE;15X3.5 DS;8X300GBSAS;A	1
ECMU Support for Call Manager / Unity		
	Top level SKU, Unified CallManager Subscription	1
	Unified Communications Manager Enhanced Single	100
	UCSS for Messaging Products - Unity/Unity Cxn	1
	UCSS for Messaging - 1 Year - 1 User	100

2. Basic Maintenance Support

Library Network Maintenance Package of Number of Hours/ year (non-Cisco Smartnet)	1
Requirement of: 400 hours services request per year of network technical maintenance and cabling support care based in Rio Grande Valley (RGV) – Texas.	400

Basic Maintenance

Library Network Basic Maintenance of Internal Connections Package Number of Hours/ year (non-Cisco SmartNet)

Requirement of: 400 hours services request per calendar year of network technical maintenance support care based in Rio Grande Valley (RGV) - Texas. This set should cover the repair and upkeep of the Library network. Network repairs and upkeep services include hardware, wire, and cable maintenance, along with basic technical support and configuration changes.

General

City of Weslaco Public Library is located at 525 South Kansas Avenue in Weslaco, Texas. It serves a population of 57,000 in the city proper and surrounding areas. Current Internet connectivity equipment consists of a Cisco Router and a point-to-point fiber connection (100 Megabits per second).

Internet load

The current internet load consists of 100 computers, which are networked into Cisco equipment and Dell servers, and supporting hardware and software. We are able to provide wireless access greater than 300 wireless devices at one time.

Current telecommunications and data

Verizon Southwest provides local phone service and T-1 voice trunk service. AT&T provides long-distance service.

Current internet access

SmartCom is the library's current internet service provider. We wish to keep fiber optic technology as the mode of Internet access.

Right to Reject

The City of Weslaco reserves the right to reject any, all, or portions of responses to this RFP even if all the stated requirements are met. In addition, the City may enter into negotiations with more than one vendor simultaneously and award the transaction to any vendor in negotiations without prior notification to any other vendor. The City reserves the right to select portions of the proposals while rejecting other portions. The awarding of the proposal will take place at a City Council meeting to be announced at a later date.

Installation Terms

The successful proposal shall provide the following services and requirements at no additional cost above the initial proposal price on equipment or furniture. The proposal should include the cost of installation, transportation of the items to the building, location of the items at their proper location within the building, uncrating, complete assembly, and adjustment by a trained installation mechanic with removal of all debris. Equipment is to be complete including operating/owner's manuals, wiring, and piping. The equipment should be made ready for electrical and/or fluid service connection by the City of Weslaco. After connections, vendors must ready the machine, start up, analyze, and correct any malfunctions of the equipment. Vendors should provide all material equipment and labor to place machinery in top operating conditions and to fully assemble furniture.

Vendor References and Qualifications

Vendors must provide a minimum of five references (public libraries in the RGV are preferred). These references must be for projects that are similar in scope, design, and have been completed by the vendor within the last three years. References that are not positive will be grounds for vendor disqualification. Vendors should provide reference names, phone numbers, and emails of the primary contact person. Vendors must supply the number of employees with maintenance of enterprise Microsoft and Cisco Professional Certifications for Windows Server, Call Manager, Unity, Wireless, Routers and Switches, VMware, Firewalls and Basic Network Training on relevant to Cisco or equivalent Network Infrastructure Design.

Standards, Documentation and Training

Vendors must comply with all standards described in the City of Weslaco guidelines. Any deviation from these standards must be approved by the City of Weslaco. Vendors will be responsible for some minor training of Mayor Joe V. Sanchez Public Library staff on the operation, maintenance and service of the exhibits and equipment. A manual will be required that includes operation and upkeep instructions, drawings, diagrams and equipment list and warranties. This should be supplied in CD/DVD, USB, or Online download format.

The City of Weslaco requires that vendors furnish a certificate of insurance as required by Texas Labor Code 406.096. Coverage must be as follows (minimum amounts):

Worker's Compensation	Statutory Limit
Comprehensive General / Liability Occurrence	\$1,000,000
Bodily Injury Property / Damage Aggregate	\$1,000,000
Comprehensive Auto	\$1,000,000

RFP EVALUATION FACTORS

Instructions to vendors (5 points)

Project Schedule

By allowed date within 28 day window

Wednesday, February 3, 2016 to Wednesday, March 2, 2016

Vendor selection and contract date will be at the 28 day window.

Closing Time and Date

Responses to this RFP must be submitted in sealed packages on or before

Thursday, March 3, 2016 on or before 10:00 a.m.

Delivery shall be made during normal working hours (Monday-Friday 8:00am to 5:00pm) unless prior approval has been obtained from Purchasing Agent Finance Department.

Response and Submission

For inquiries and responses shall be sent to:

Homer Rhodes

Purchasing Agent

Finance Department

Weslaco City Hall

255 South Kansas Avenue

Weslaco, Texas 78596-6158

(956) 447-2240

hrhodes@weslacotx.gov

Provide three (3) printed copies on company letterhead and one (1) copy save on USB flash drive in a PDF format, on company letterhead. Proposals will be accepted **Thursday, March 3, 2016 on or before 10:00 a.m.** At which time they will be opened, but not read publicly, at the office of the Purchasing Agent Finance Department. The selected proposal will be announced publicly at a later City Council Meeting. Vendors are responsible to complete the City of Weslaco Purchasing Vendor Application which is located at City's web site Proposals are to be hand delivered or mailed to Homer Rhodes, Purchasing Agent Finance Department. Failure to do so will disqualify vendor. Incomplete responses will not be considered

Questions and Clarification

For questions and clarification regarding the terms of this RFP, please contact:

Martin J. Mata
Assistant Library Director
Mayor Joe V. Sanchez Public Library
(Weslaco Public Library)
525 South Kansas Avenue
Weslaco, Texas 78596-6215
(956) 968-4533
mjmata@weslacopl.us

Questions and clarifications asked by any one vendor shall be made available to all on the City's web site (www.weslacotx.gov) as provided in the Schools and Libraries (E-Rate) Form 470. Questions arising out of this RFP must be received in writing by emailed copy on company letterhead. Responses to all questions received in proper time frame will be answered in writing and distributed to all vendors known to have picked up the RFP. In order to assure prompt and timely posting of all questions and clarifications, the deadline for submittal shall be by **Tuesday, February 23, 2016 on or before 10:00 a.m.**

Proposal Period

The term on the contract will be from July 1, 2016 until June 30, 2017.

Response to Questions:

Vendor shall respond to questions as specified by **Tuesday, February 23, 2016 on or before 10:00 a.m.**

Vendor Background Questions (20 points)

- 1.) Number of years your company has been in business.
- 2.) Where is your head office, your sales and customer service offices located?
- 3.) Where is your billing office?

- 4.) Number of employees in your company.
- 5.) Number of employees in local (RGV) site (if applicable).
- 6.) Number of employees in customer service.
- 7.) Number of employees with technical certifications.
- 8.) Number of employees in local (RGV) site (if applicable) with technical Certifications.
- 9.) Are your hardware and software dependent on third party vendors for manufacturing?
- 10.) Please list any items from current or anticipated equipment which you will not be able to provide maintenance.
- 11.) Please provide a minimum of five references (public libraries in the RGV are preferred). For each reference provide names and phone numbers of the primary contact person.

Repair / Response Times (15 points)

- 1.) How long will it take for you to have a qualified technician on site? (Response Time) during regular business hours (Monday-Friday 8:00am to 5:00pm)
- 2.) How long will it take for you to have a qualified technician on site outside normal business hours?
- 3.) Are repairs routed and tracked from a local (RGV) site?
- 4.) Is the contact number for repair located at a local (RGV) site?
- 5.) Please provide a direct number to the person(s) who can provide immediate decisions on pricing and expansion.
- 6.) Please provide a direct number for the person(s) who can immediately facilitate repairs during normal business hours (Monday-Friday 8:00-5:00)
- 7.) Please provide a direct number for the person(s) who can immediately facilitate evening and weekend repairs.

Future Offerings (5 points)

- 1.) What new technology does your company plan to utilize in the near future that would be an advantage to the Mayor Joe V. Sanchez Public Library?
- 2.) What is the most significant factor affecting the future success of your company and what is being planned to address it?

Market Differentiation (10 points)

- 1.) Provide a brief summary of your company's history in the marketplace. Limit response to 2 pages.
- 2.) Please describe any features, services, or practices you provide in relation to the products requested which set you apart from your competition.
- 3.) Identify other Public Libraries in the Rio Grande Valley for whom your company has provided similar service. Specify the services provided.
- 4.) Please describe how you charge for onsite visits. Specify whether you charge a minimum number of hours per onsite visit, and if so how many, or whether you charge for the actual hours devoted to a project.

Proposal and Pricing (45 points)

This section shall be evaluated as one concrete item of up to 45 points.

Service or function	Quantity and/or Capacity:	AMOUNT
Basic Maintenance		
CISCO maintenance on qualifying items(warranties)		
Other qualifying Maintenance		
Equipment		

Support Details

Any additional cost, such as instillation, assembly, etc. should be included in the above price. Vendor should provide an exhaustive list of all associated cost within their proposals. Avoiding hidden or unforeseen cost is of the utmost importance.

Support services for online and telephone-based network technical assistance and tools are not eligible.

Identify the project cost is separate in two amounts that will show the breakdown of the regular total price and the E-Rate total price.

Please fill out, sign and submit with your proposal response the enclosed IRS Form W-9 and Vendor Background Questionnaire. We look forward to hearing from you.