

City of Weslaco

Public Utilities Department

Treatment:

- Water/Wastewater Treatment (CH2M Hill, OMI)

Systems: (15)

Water Distribution(6)/Meter Reading (4)/Wastewater Collection (3)

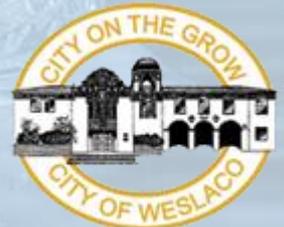
- Municipal Stormwater Separate Sewer System*

Administration:

- Utility Billing (4)

Solid Waste: Allied Waste (Republic Services)

- Collection
- Brush
- Recycling



Water Treatment

Gallons Treated

2010-1,804,374,700 gals

Gallons Saved

2010-266,369,466 gals



Wastewater Treatment

Gallons Treated

2010-1,614,915,000 gals



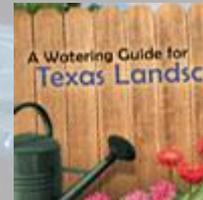
Public Outreach

- **Weslaco Lions Club**
- **Neighborhood/Community watch meetings.**
- **Information booth Placita**
- **Mail outs, water bill**
- **2010 Water Quality Report**



Conserving Water Indoors

Water for Texas coloring book



A water guide for Texas Landscape

Water Conserving Tips



Department Training

May 2011:

Water Distribution Training

September 2011

Ground Water Production

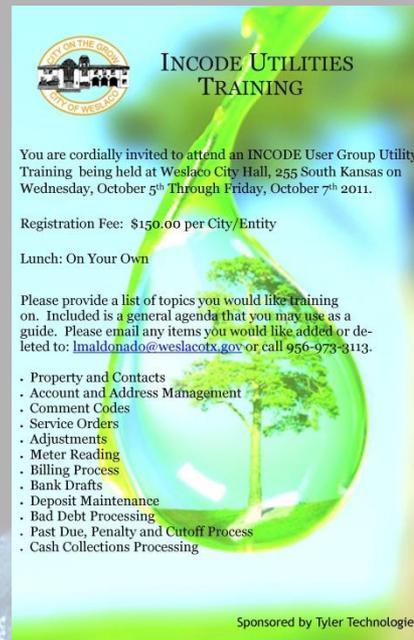
October 2011

INCODE Utilities

Basic Water

Customer Service Inspector

More to come



 **INCODE UTILITIES TRAINING**

You are cordially invited to attend an INCODE User Group Utility Training being held at Weslaco City Hall, 255 South Kansas on Wednesday, October 5th Through Friday, October 7th 2011.

Registration Fee: \$150.00 per City/Entity

Lunch: On Your Own

Please provide a list of topics you would like training on. Included is a general agenda that you may use as a guide. Please email any items you would like added or deleted to: lmaldonado@weslacotx.gov or call 956-973-3113.

- . Property and Contacts
- . Account and Address Management
- . Comment Codes
- . Service Orders
- . Adjustments
- . Meter Reading
- . Billing Process
- . Bank Drafts
- . Deposit Maintenance
- . Bad Debt Processing
- . Past Due, Penalty and Cutoff Process
- . Cash Collections Processing

Sponsored by Tyler Technologies



Meter Reading

Service Orders- 1,724

Water/Wastewater

Work orders-1296

306-Breaks

200-Backups

24-Leaks

168-Locates

31-Angel Stop Replacements

174-Related Issues

Recycling

Cardboard-19,700lbs

Paper-13,400lbs

Glass-3,000lbs

Plastic-2,600lbs

Tin-1,500lbs

